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THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of

Applicant : S. M. Jordan, et al.
Serial No. : 09/632,341
Filed : 3 Aug 2000

Examiner : Rachel L. Porter
Group : 3626

Entitled : System and Method for Measuring and Managing
Performance in an Information Technology
Organization
Docket No. : END920000041US1

Commissioner For Patents
P. O. Box 1450
Alexandria, VA 22313-1450

CERTIFICATE OF MAILING UNDER 37 CFR 1.8(a)

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